



iViva VIVA!

1994 - 2004

Celebrating the Virtual Library of Virginia's
First 10 Years of Service
To Virginia's Nonprofit Colleges and Universities

VIVA
The Virtual Library of Virginia



Dear Colleagues,

The Virtual Library of Virginia (VIVA) began in July 1994 as a collaborative effort of public and nonprofit independent academic libraries to support higher education in the Commonwealth. This fundamental spirit of collaboration has not changed, even as the world of libraries as we know them has changed in dramatic ways. During the past 10 years VIVA has been part of that change, finding new ways to improve library service for students and faculty.

This report is our chance to glance backward, to reflect on the vision, the hard work, and the results that make VIVA what it is today, and to thank everyone who helped us along the way. We would like to recognize the State Council of Higher Education, the Secretary of Education's Office, and the General Assembly for their continuing vision and increasing support over the years. Much of the work of VIVA is contributed by its members. Although VIVA committee members are too numerous to mention here, special recognition is due to the three previous Steering Committee Chairs – Charlene Hurt (Chair, 1994-1997), Theresa Byrd (Chair, 1997-1998), and LeRoy Strohl, III (Chair, 1998-2001).

In September 2003, VIVA was honored to receive the Governor's Technology Award. This recognition and VIVA's continuing success in all areas are only possible through the dedicated, creative and hard-working members of the VIVA community who have served in so many different capacities over the years.

We look forward to seeing what the future will bring for VIVA, our students and faculty, and the Commonwealth's research community.

Thank you.

Ralph Alberico
VIVA Steering Committee Chairman

Katherine A. Perry
VIVA Director

VIVA's mission is to provide, in an equitable, cooperative and cost-effective manner, enhanced access to library and information resources for the Commonwealth of Virginia's nonprofit academic libraries serving the higher education community.



Governor's Technology Award, 2003

“In our opinion, VIVA represents the single most important technological development in Virginia in higher education in the past decade; moreover, we believe that VIVA is one of the most significant developments of any kind in Virginia government over this period.”

Dr. Carl Kelly, Chairman
State Council of Higher Education of Virginia



The Spirit of VIVA

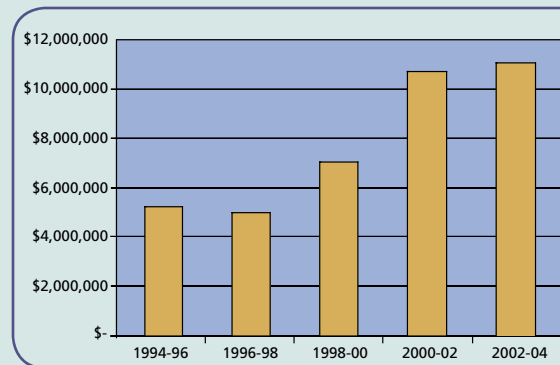
During the past 10 years, scores of librarians from every type of nonprofit higher education institution in Virginia have shared the work of the Virtual Library of Virginia (VIVA) – planning workshops and conferences, drafting organizational documents, training colleagues, working with vendors, and doing the day-to-day work necessary for the smooth operation of such a large, complex organization. Without this level of commitment and



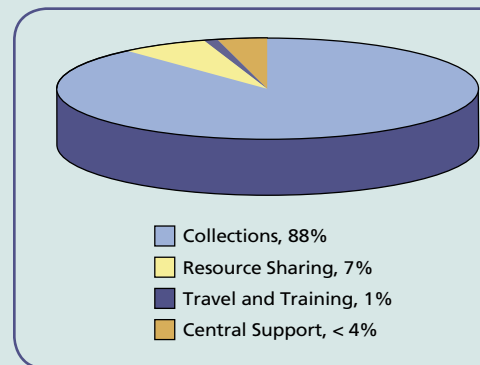
cooperation, VIVA would not have reached its current level of success in providing equitable access to library resources and services for higher education in Virginia. These highlights document the spirit of cooperation that gives VIVA proud reason to celebrate.

In the first biennium, 1994-96, VIVA’s budget totaled \$5.2 million, 100 percent of which came from the General Assembly’s appropriation. By the 2002-04 biennium, the total budget had more than doubled to \$11.1 million, of which 71 percent came from the General Assembly; 15 percent was contributed by public institutions and 14 percent was contributed by private institutions for their local match and subscriptions.

One of VIVA’s most striking features is our decentralized organizational structure and small administrative staff. In fact, year after year, more than 96 percent of the total VIVA budget has been allocated to direct library materials to member libraries while administrative costs of any kind have remained below 4 percent of the total budget.



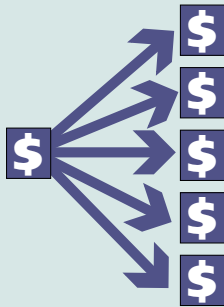
Total Biennial Budgets, All Sources
1994-96 to 2002-04



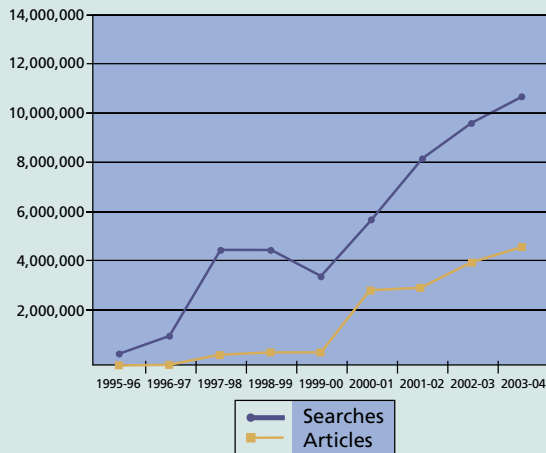
VIVA Budget Allocations 2002-04

Cost avoidance through group purchases July 1, 1994 to June 30, 2004: **\$125,000,000**

That's a 1-to-5 payoff for Virginia!



The Remarkable Value of VIVA



**Total Searches and Articles
VIVA Public and Private Colleges and Universities
Fiscal Year 1996-2004**

VIVA's cost effectiveness can readily be seen from the more than \$125 million in cost avoidance achieved with all acquisitions in VIVA's first 10 years.

Through our combined strength in the marketplace, for every \$1 spent on VIVA electronic resources, we have consistently provided \$5 in valuable research materials for Virginia's students and faculty.

VIVA has consistently allocated funds to support two critical priorities: *electronic collections* and *resource sharing*.

Electronic Collections

As of July 2004, VIVA provides:

- Nearly 200 databases in a wide array of academic subject areas
- Approximately 10,000 full-text journals and newspapers including millions of articles

- Nearly 10,000 works of poetry and verse drama
- More than 750,000 other full-text reports, pamphlets, newspapers, proceedings, and more

Despite many gaps in the available statistics, the trend is clear: Students and faculty in Virginia have continued to expand their use of the VIVA resources. During the first 10 years, students and faculty have successfully performed more than 54 million searches of VIVA's abstracting and indexing services and have downloaded more than 16 million full-text articles.

“VIVA is an extraordinary resource for faculty and students ... In 20 minutes sitting at my computer I can carry out work that previously required me to make a special day-long trip to the Library of Congress.”

**Dr. Roy Rosenzweig, Professor of History
George Mason University**



Resource Sharing

VIVA libraries have extremely valuable print collections totaling more than 25 million volumes. Of this total, 25 percent are held by private nonprofit institutions and 75 percent of the total volumes are held by public institutions (more than 51 percent of the total volumes are held by the public doctoral institutions, 12 percent by the public 4-year schools, more than 5 percent by the 2-year colleges, and nearly 6 percent are held by the other public research organizations including the state library, the Library of Virginia).

Interlibrary Loan (ILL) is an essential component of VIVA's services and programs, allowing these rich collections to be shared across the Commonwealth. From its earliest days, VIVA has assisted Virginia academic libraries in providing efficient and effective ILL service for delivery of articles and books to VIVA members.

“I wanted to let you know that VIVA and William and Mary’s easy access to the system has made a major impact on my ability to do research ... I cannot thank you and the college enough for having this crucial research tool so widely available for our use.”

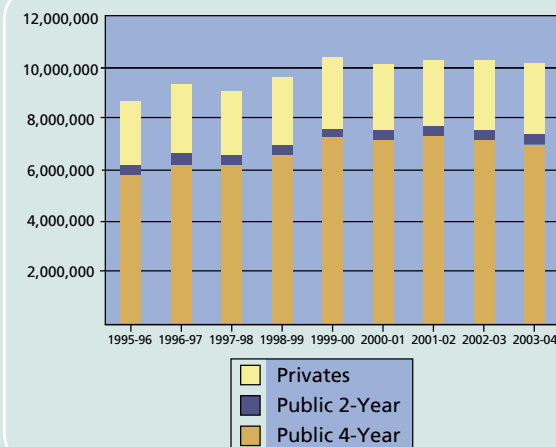
Kyle F. Zelner, Ph.D. Candidate
College of William and Mary

Articles

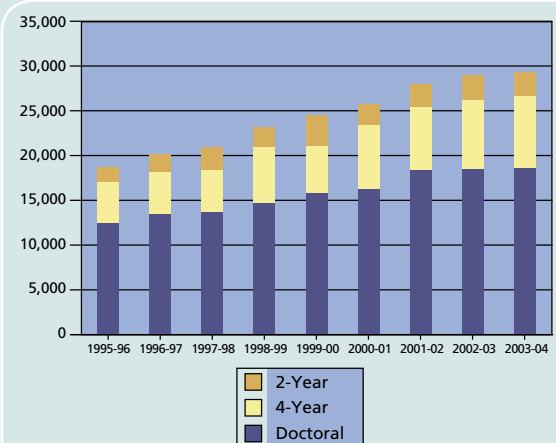
VIVA has consistently acquired Ariel software since 1996 for the VIVA public institutions and has negotiated comparable, cost-effective rates for the VIVA private nonprofit members. Ariel technology allows members to scan and send journal articles efficiently over the Internet.

Books

Early in VIVA's history, the membership approved Interlibrary Loan Guidelines, which include a commitment to make every effort to deliver books and articles within 48 hours to VIVA members. Beginning in 1996-97, the General Assembly funded reimbursements for expedited document delivery. These funds have assisted our libraries in meeting many of their researchers' needs for additional books, reports, and print materials not available at their home institutions. Since 1996-97, the number of books lent by Virginia public institutions to other VIVA members has increased by 58 percent. Efforts to level the load between institutions appears to have been successful, with the smaller schools increasing their share of loans in the state.



VIVA ILL (Books and Articles) Lent to VIVA Members
FY96-FY04



VIVA ILL - Books Lent, FY96 - FY04
Public Institutions by School Type

VIVA Resources and Events: The First 10 Years

1994

- Organizational Meeting
- Z39.50 Vendor Fair

1995

- Ariel Software
- Chadwyck-Healey English Poetry, English Verse Drama, and African-American Poetry
- Encyclopaedia Britannica (1995-2000)
- Fiche-to-fiche Copiers
- FirstSearch
- Open Text Search Engine
- Regional User Services Meetings
- Regional ILL Meetings
- Regional Union List of Serials Workshops
- Collection Management Workshop I

1996

- Academic Press IDEAL Journals
- Chadwyck-Healey American Poetry
- Cambridge Scientific Abstracts
- Fed Ex contract (1996-1998)
- Thomson Gale Online Resources
- Thomson Gale Books in Print (1997-2003)
- Oxford English Dictionary
- Project Muse
- Regional Thomson Gale Training Workshops
- ILL Basics Workshops
- Regional Ariel Training
- Regional ILL Workshops
- Cooperative Collection Management Workshop II
- Chadwick Healey Workshops

1997

- Ariel 2.0
- CIS Congressional Compass
- CSA AGRICOLA
- Dow Jones
- Thomson Gale Expanded Academic, General Business File, and Computer Databases

- MathSciNet
- Periodicals Contents Index (1997-2002)
- Stat-USA
- Thomson Gale User Services Training
- Project Confidence Report
- Teaching Techniques Workshop
- ILL Guidelines
- Cost Savings and Value Added Survey, 1995-96
- VIVA Users Group
- Organization Structure Revised
- Collection Development Workshop

1998

- Cost Savings and Value Added Survey, 1996-97
- VIVA Users Group
- Regional Dow Jones Training

1999

- ABC-CLIO America: History and Life and Historical Abstracts
- Ariel 2.2
- Association of Computing Machinery Journals
- CIS Statistical Universe
- Columbia International Affairs Online
- HarpWeek, Civil War Era, 1857-1864
- HighWire Journals
- OVID CINAHL, ERIC, MLA, PsycINFO, and Sociological Abstracts

- Encoded Archival Description Workshop
- Cataloging Workshop
- Organization Structure Revised
- VIVA Users Group

2000

- Annual Reviews Journals
- HarpWeek Reconstruction I, 1865-1871
- HighWire Journals
- Science
- Ovid Nursing Journals
- Access to Electronic Journals Forum
- ILL Community Forum (2)
- Regional Training Fairs
- NEH Grant for the VIVA Virginia Heritage Project
- VIVA Users Group

2001

- American Chemical Society Journals
- Ariel 3.1
- Cambridge University Press Journals
- HarpWeek, Reconstruction II, 1872-1877
- OVID Lippincott, Williams & Wilkins Journals
- OVID PsycARTICLES
- Oxford University Press Journals
- ILL Community Forum
- VIVA across the Curriculum
- Training Fair
- VIVA Users Group

2002

- American Mathematical Society Journals
- CSA Sociological Abstracts
- Encyclopaedia Britannica
- Statistics Workshop
- ILL Community Forum
- Regional Training
- VIVA Users Group

2003

- Academic Press IDEAL Archives via OCLC's ECO
- Bowker Books in Print & Ulrich's Serials Analysis
- Thomson Gale MLA
- Nature Journals
- Content Linking Workshop
- Virginia Heritage awarded Solinet Outstanding Library Program Award
- "50 Minute Librarian" Training
- VIVA awarded the Governor's Technology Award
- VIVA Users Group

2004 (as of July)

- Institute of Physics Archives
- BioOne Journals
- Regional Serials Analysis Training
- ILL Community Forum

“Don’t think of VIVA as being a central organization. Anything that needs to be done will take all of us working on it together. VIVA isn’t a “they” or a “them.” We are VIVA.”

Nancy Marshall
Dean of University Libraries, Emerita
College of William and Mary



VIVA Members

PUBLIC 2-YEAR COLLEGES

Blue Ridge Community College, Weyers Cave
Central Virginia Community College, Lynchburg
Dabney S. Lancaster Community College, Clifton Forge
Danville Community College, Danville
Eastern Shore Community College, Melfa
Germanna Community College, Fredericksburg & Locust Grove
J. Sargeant Reynolds Community College, Richmond
John Tyler Community College, Chester & Midlothian
Lord Fairfax Community College, Fauquier (Warrenton) & Middletown
Mountain Empire Community College, Big Stone Gap
New River Community College, Dublin
Northern Virginia Community College, Alexandria, Annandale, Loudoun, Manassas, Medical Education Campus (Springfield) & Woodbridge
Patrick Henry Community College, Martinsville
Paul D. Camp Community College, Franklin & Suffolk
Piedmont Virginia Community College, Charlottesville
Rappahannock Community College, Glenss & Warsaw
Richard Bland College, Petersburg
Southside Virginia Community College, Christianna (Alberta) & John H. Daniel (Keysville)
Southwest Virginia Community College, Richlands
Thomas Nelson Community College
Tidewater Community College, Chesapeake, Thomas Moss Campus (Norfolk), Portsmouth, Virginia Beach
Virginia Highlands Community College, Abingdon
Virginia Western Community College, Roanoke
Wytheville Community College, Wytheville

PUBLIC COLLEGES AND UNIVERSITIES

Christopher Newport University, Newport News
College of William and Mary, Williamsburg
George Mason University, Fairfax
James Madison University, Harrisonburg
Longwood University, Farmville
Norfolk State University, Norfolk
Old Dominion University, Norfolk
Radford University, Radford
University of Mary Washington, Fredericksburg
University of Virginia, Charlottesville
University of Virginia's College at Wise, Wise
Virginia Commonwealth University, Richmond
Virginia Military Institute, Lexington
Virginia Polytechnic Institute and State University, Blacksburg
Virginia State University, Petersburg

OTHER ACADEMIC RESEARCH INSTITUTION

The Library of Virginia, Richmond

“VIVA allows us access to databases and libraries across the state. VIVA truly gives us a global village of information.”

**Beth, Abingdon, VA
James Madison University Honors Student**

INDEPENDENT (PRIVATE, Non-Profit) INSTITUTIONS

This list includes the 30 private, not-for-profit colleges and universities recognized by the State Council of Higher Education of Virginia and currently participating in VIVA. The list of participating VIVA schools is subject to change:

Appalachian School of Law, Grundy
Averett University, Danville
Bluefield College, Bluefield
Bridgewater College, Bridgewater
Christendom College, Front Royal
Eastern Mennonite University, Harrisonburg
Eastern Virginia Medical School, Norfolk
Emory and Henry College, Emory
Ferrum College, Ferrum
Hampden-Sydney College, Hampden-Sydney
Hampton University, Hampton
Hollins University, Hollins
Liberty University, Lynchburg
Lynchburg College, Lynchburg
Mary Baldwin College, Staunton
Marymount University, Arlington
Randolph-Macon College, Ashland
Randolph-Macon Woman's College, Lynchburg
Regent University, Virginia Beach
Roanoke College, Salem
Saint Paul's College, Lawrenceville
Shenandoah University, Winchester
Southern Virginia University, Buena Vista
Sweet Briar College, Sweet Briar
University of Richmond, Richmond
Virginia College of Osteopathic Medicine, Blacksburg
Virginia Intermont College, Bristol
Virginia Union University, Richmond
Virginia Wesleyan College, Norfolk
Washington and Lee University, Lexington

VIVA Steering Committee Members, 1994-2004

Ralph Alberico, James Madison
University

Wendell Barbour, Christopher Newport
University

Robin Benke, University of Virginia's
College at Wise

Calvin Boyer, Longwood University

Theresa Byrd, J. Sargeant Reynolds
Community College

Gene Damon, Virginia Community
College System

Joanne Eustis, Virginia Tech

Linda Farynk, Radford University

Barbara Ford, Virginia Commonwealth
University

John Haskell, College of William and
Mary

Eileen Hitchingham, Virginia Tech

Charlene Hurt, George Mason University

John Jaffe, Sweet Briar College

Jean Major, Old Dominion University

Nancy Marshall, College of William and
Mary

Connie Kearns McCarthy, College of
William and Mary

Barbara Miller, James Madison University

Frank Moran, Blue Ridge Community
College

Virginia O'Herron, Old Dominion
University

Carol Pfeiffer, University of Virginia

Dennis Robison, James Madison
University

Donald Samdahl, Virginia Military
Institute

LeRoy Strohl, III, University of Mary
Washington

Lew Terpstra, Virginia Community
College System

John Ulmschneider, Virginia
Commonwealth University

John Walsh, George Mason University

Elsie Stephens Weatherington, Virginia
State University

Karin Wittenborg, University of Virginia

John Zenelis, George Mason University

Ex Officio:

Peter Blake, State Council of Higher
Education

Alan Edwards, State Council of Higher
Education

Katherine A. Perry, VIVA

VIVA is grateful to our sponsors for their financial support of our 10th anniversary events:

Cambridge Scientific Abstracts

Ovid Technologies, Inc.

R.R. Bowker, Inc.

Thomson Gale

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VIVA
The Virtual Library of Virginia